



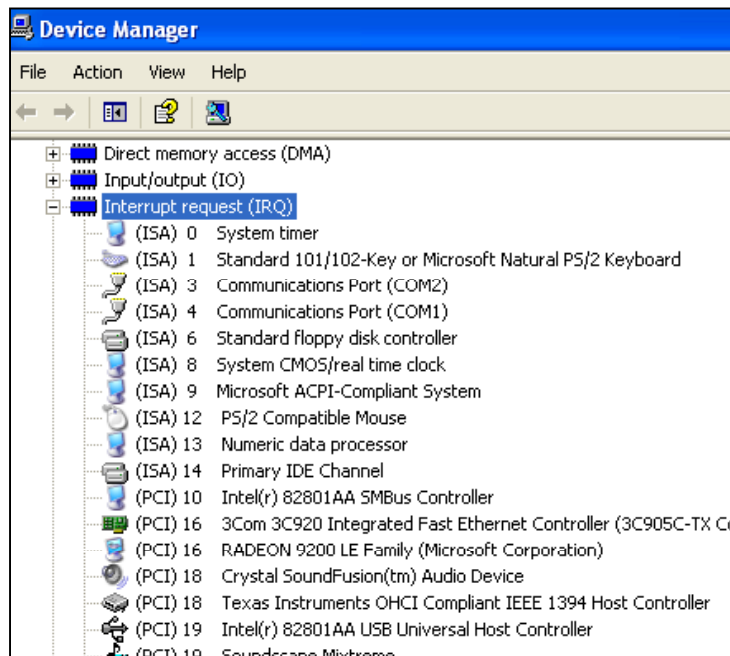
How to send Mackie Tech Support a Screen Shot of your Device Mgmt IRQ Assignments

In the event that Mackie Support requests an image of your IRQ assignments.
For troubleshooting firewire and USB.

(PC only)

1. Go to Start button.
2. Click-on Control Panel.
3. Select System.
4. In System Properties select Hardware. Also take note of your Windows version, service pack version and memory.

5. Select Device Manager.
6. Select View – Resources by Type.



7. Open IRQ drop-down from the list tree.
8. Press Print Screen on your keyboard (copies screen image).
9. Open Paint program from your Programs list under Accessories.
10. Paste (Ctrl-V) screen image to Paint.
11. Save image as .JPG or BMP.
12. Attach image file to e-mail and send to Mackie.